

PCEHR Release 3

May 2013



Overview Release 3



The PCEHR System has expanded, introducing enhancements and additions to existing functionality

- There is an ongoing effort to enhance and expand functionality of the system, providing additional benefits for both healthcare Providers and Consumers
- Release 3 went live Monday 13 May and includes:
 - Early child health, growth and development views
 - National Prescription and Dispense View / Medications Management
 - Other components

All additions are fully integrated enhancements to the eHealth system



An online view of early child health, growth and development









What is the 'Child Development' function?



Additional PCEHR functionality monitoring development of newborns and children

- A new component of a person's existing eHealth record which comes in addition to information that can already be stored for a child (health summary, event summary etc.)
- States and Territories currently use a paper based book to enable parents and carers to capture development information about their child
- The new function will enable parents and carers, their doctors and other healthcare Providers to share information about a child's development
- Initially only parents and carers will be able to contribute to their child's record. Opportunities for Providers to contribute will continue to be explored
- The new function is modelled on the NSW eBlue Book (eBB)

What was learnt from eBB implementation?



- Stakeholders (Consumers and Providers) described the eBB and its use of technology as "the way forward"
- Midwives and Nurse Managers were very supportive of the eBB and felt that with a few minor changes to the process of pre-registering and registering mothers, it would be streamlined and efficient
- Parents really liked the idea of using the eBB on their phone and having access to functionality from any location
- **Biggest challenge**: the logistics of **matching mothers** using the eBB with Providers who were also taking part was difficult to coordinate and a challenge to achieving success
- Integrating eBB functionality into local systems is critical to clinician adoption and use

What is the functionality of 'Child Development'?



For Consumers:

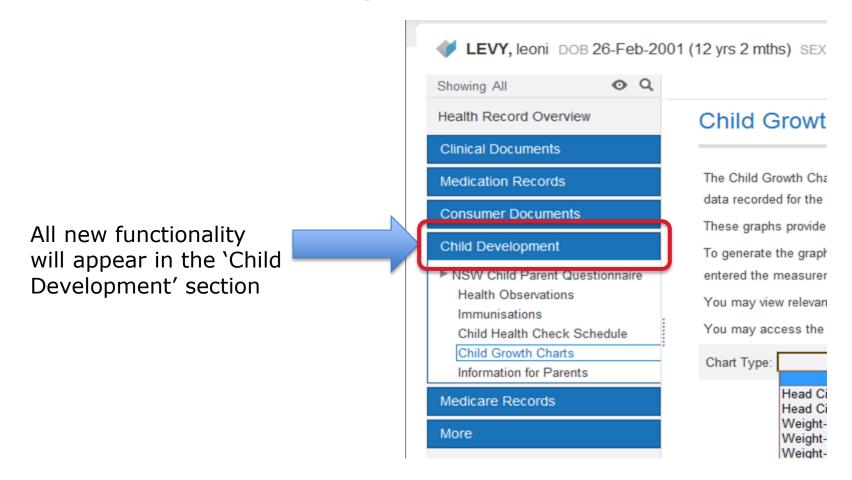
- View and update a child's development milestone diary (e.g. date of their first word)
- Record personal observations (weight, length/ height, head circumference)
- View immunisation data from ACIR
- View growth charts displaying growth observation
- View useful websites and topics of interest
- Complete parent questionnaires prior to appointments (NSW only)
- Use functionality through the Mobile App (including alerts and reminders) (available imminently)

For Providers:

- View a parent/ carer's personal observations (weight, length/ height, head circumference)
- View growth charts displaying consumer observations
- View immunisation data from ACIR
- View questionnaires completed by the parent/ carer (NSW only)
- Over time, the eHealth record system will continue to improve its functionality and usability



Location of Child Development





Growth Charts (Length)

Data is clearly entered by the consumer





Personal Observations

Health Record Overview

Clinical Documents

Medication Records

Prescription and Dispense View

Consumer Documents

Personal Health Summary
Advance Care Directive Custodian
Consumer Details
Consumer Representatives

Child Development

► NSW Health Check Assessment
Health Observations
Immunisations
Child Health Check Schedule
Child Growth Charts

Medicare Records

Information for Parents

Personal Observations

Head Circumference/Height/Weight

Personal Observations displays head circumference, height and weight measurements recorded by the individual.

Note: This may not be a complete view of all information existing for the record holder.

Observation	Head Circumference (cm)	Height (cm)
15-Jan-1970		103.0
16-Jan-1969	48.0	90.0
25-May-1967	44.0	66.0
17-Mar-1967	42.5	61.0
16-Jan-1967	39.0	54.5



View parent questionnaire

View questionnaires completed by a parent / carer

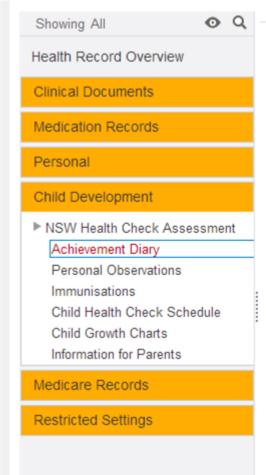


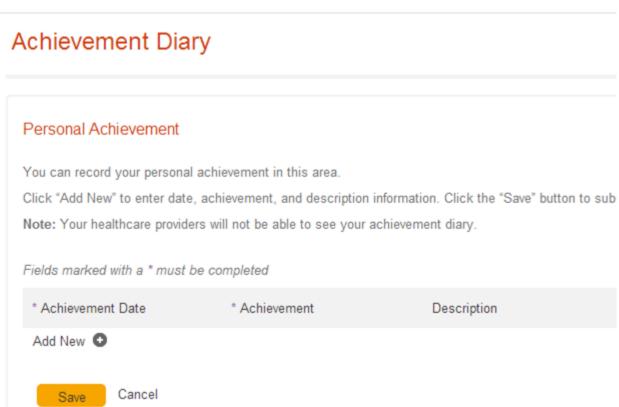
Yes	No
0	•
•	0
•	0
•	0
0	•
•	0
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Consumer Portal



Consumers log personal achievements





Consumer Mobile App







View charts



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Answer Questionnaires

View all child accounts





Child Overview Data

What are the benefits for **Providers?**



- Increased visibility of a child's development information
- Shared visibility with other Providers
- Increasing the use and therefore, benefits of eHealth



What is next for 'Child Development'?



- The Consumer Mobile App can be downloaded at http://www.ehealth.gov.au/internet/ehealth/publishing.n sf/content/mobile
- Ongoing enhancements will be made to ensure the functionality remains fit for purpose
- Desktop software will be updated to support the Child Development functionality
- NSW eBB users can choose to be migrated to the national system
- Opportunities for Providers to contribute will continue to be explored
- Discussions with jurisdictions about launching the functionality interstate and ensuring the solution meets their needs





National Prescription and Dispense View



What is the National Prescription and Dispense View?



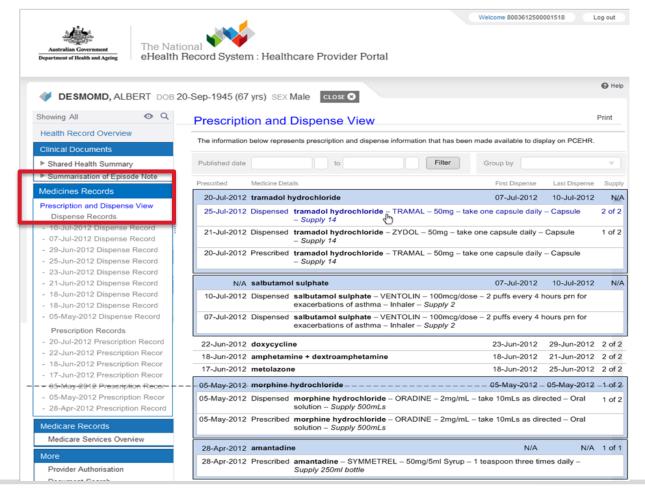
Additional PCEHR functionality to collect medication and dispense information

- The National Prescription and Dispense View (NPDV) is a way for Consumers and healthcare Providers to view prescribed and dispensed medicines in one location
- It allows a consumer's medication history to be displayed, with details of the medications including dosages that have been prescribed and dispensed
- It will enable Consumers and healthcare Providers involved in the consumer's care to view their medication history
- The NPDV is an enhancement of the PCEHR and came into effect on May 13th. Population of data in to NPDV will happen over time.

What does the NPDV look like?



A new prescription and dispense view will be created

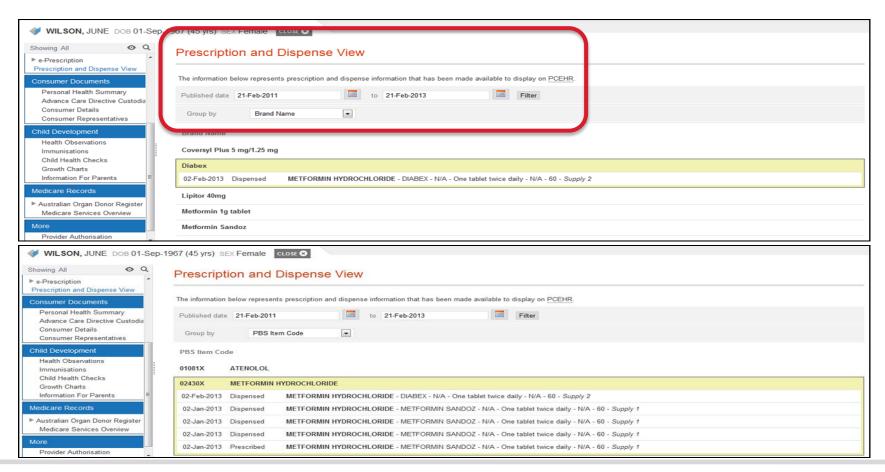


Provider Portal View

Prescription and Dispense View



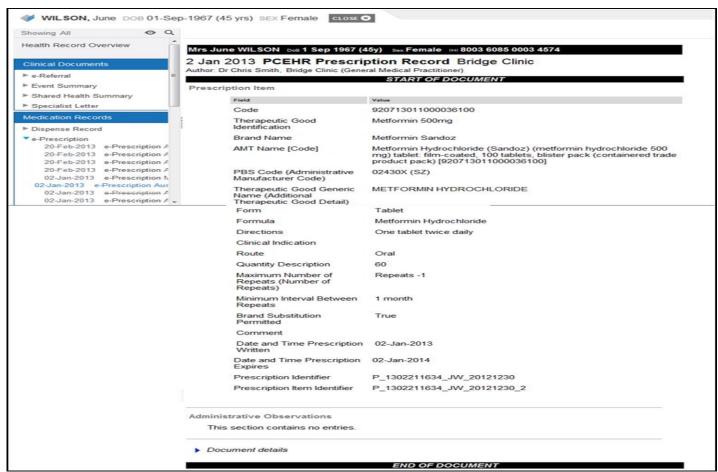
The Prescription and Dispense View can be filtered by date and grouped by generic name, prescription, brand name and PBS item code



Prescription record view



You can view prescription information



How do ePrescriptions work?



All medication information is securely encrypted

There are two Prescription Exchange Service (PES) systems – eRx and MediSecure. Prescriptions which are prescribed electronically are encrypted and sent to a secure gateway, and can be retrieved at any pharmacy that the consumer chooses.



A participating doctor generates a paper prescription using their existing software, which now includes a unique script exchange barcode. The e-prescription is encrypted and sent securely to the PES using existing PKI certificates (Medicare Claims and Payments Certificates).

How does Prescription and Dispense information get into the NPDR?





Consumer registers for an eHealth record – by default the consumer consents to having their prescribe and dispense information included in their eHealth record

Consumer does NOT withdraw consent for the prescription or dispense information to be uploaded to their eHealth record

Healthcare professional uploads the prescription or dispense information to a Prescription Exchange Service (PES)

The PES forwards the prescription or dispense information to the NPDR where it is stored against a unique patient identifier – Individual Health Identifier (IHI)

The prescription and dispense information can be accessed by the healthcare professional at the time of care using the eHealth record system provider portal

How will consent be managed?



The consent model is the same for the NPDV as the eHealth record

- General standing consent applies
- The existing privacy settings apply



Dispense notifications vs Availability of Dispense information nehta in the PCEHR



Dispense Records in the NPDV

The NPDV is not a dispense notification tool

The Prescription and Dispense View is **not** a complete list of prescribed and dispensed medications as:

- The consumer can remove items from their eHealth record, and can set-up restricted access to their record;
- The consumer may have withdrawn consent for a prescription and dispense record being uploaded; or
- The prescriber and/or the dispensing pharmacy may not be participating in the eHealth record system

Dispense notifications vs Availability of Dispense information in the PCEHR





Dispense notifications

A dispense notification is a message generated and sent back to the prescriber of a medication notifying them when their prescription has been dispensed



How will the NPDV benefit Consumers?



- Older Australians who take several forms of prescription medication (including those in residential aged care facilities)
- People with chronic conditions who have multiple contact with the healthcare system, and take multiple prescription medications
- People who are cared for by others
- Aboriginal and Torres Strait Islanders who do not keep thorough records of their medications
- At-risk people who take several forms of prescription medication
- People who struggle to communicate their prescription medication regime and can benefit from having an easier way to share their information
- Anyone that is being treated while unconscious and the treating physician requires their medical history
- Anyone who travels frequently, and forgets their prescription medication

How will this benefit Providers?



- Improved communication between Pharmacist, GPs and hospitals
- Access to more accurate clinical information
- Improvement in the quality use of medicines
- Reduced adverse drug events



What else was in Release 3?



Mobile Gateway

The Mobile Gateway will allow mobile applications to securely interact with the PCEHR, providing the capability for mobile applications to innovate and provide additional services for individuals who have a PCEHR. The Child Development mobile application is the only app. planned for this year.

Suspend Record

Release 3 provides the ability for the System Operator to suspend and restore an eHealth record. This functionality is only available to the System Operator and will not be available to any other users.

Notification of Linked Account

A notification that will reduce the risk of a person gaining unauthorised access to another individual's eHealth record. An individual will have the option to select their preferred notification method (email or SMS) when a new Australia.gov.au account has been linked to their PCEHR.

What else was in Release 3?



CSP Enablement

Release 3 introduces functionality to allow registered Contracted Service Providers to perform actions within the PCEHR system on behalf of a participating healthcare Organisation. Healthcare organisations that are unable to access a Clinical Information System (CIS) or have limited resources and infrastructure will have the option to use a CSP to participate in the PCEHR.

Get View

The existing B2B view service has been extended to allow registered Clinical Information Systems and healthcare Providers to extract additional Views.

- National Prescription and Dispense View
- Medicare Overview
- Observation View
- Health Check Assessment Schedule View



For more information:

www.nehta.gov.au www.ehealth.gov.au